

Yext completes its first SOC 2 audit with Delinea runtime authorization

How Yext rolled out to hundreds of staff in three weeks and cut access provisioning from 48 hours to 30 minutes

✔ Challenges

Facing tight deadlines and hundreds of mission-critical databases, Yext's infrastructure security team could not afford any delays.

With 250+ databases that included multiple database types and versions, Yext faced a difficult and potentially costly challenge to implement the comprehensive auditing necessary to pass SOC 2. Yext estimated it could cost over \$3M to pull off a project that size, without taking labor hours into account.

Onboarding and offboarding technical staff was slow enough to cause frustrating delays.

✔ Solution

Delinea enabled Yext to log every query and permission change without any infrastructure changes. In three weeks, Delinea runtime authorization was rolled out to hundreds of staff. The ability to produce query and activity logs across Yext's entire infrastructure gave the team what it needed to stay audit-ready.

Delinea runtime authorization offered more than an audit trail. Its infrastructure access platform streamlined the work to onboard and offboard technical staff.

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The effort to achieve SOC 2 without [Delinea runtime authorization] StrongDM would have been monumental from a cost & labor perspective.”

→ Michael DaSilva, Infrastructure Security Manager, Yext

Yext by the numbers

- **250+ databases**, across multiple database types and versions
- **47 hours faster to onboard**, from 48 hours to 30 minutes
- **Rolled out to hundreds of staff** in three weeks

Yext powers location data for some of the most recognizable brands. After a dozen years of hard work, the company went public in 2017 with revenue of over \$120M. Achieving SOC 2 compliance represented a key step in the IPO process.

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[Delinea runtime authorization] StrongDM filled that pivotal role of being able to provision the access, keep track of what's going on and give us that central pane of control.”

→ Michael DaSilva, Infrastructure Security Manager, Yext

✓ Results

The time to provision access fell from 48 hours to 30 minutes. This helped transform how the infrastructure team was perceived by peers at Yext.

By eliminating frustrating delays, Yext's infrastructure team became a business enabler that could help teams work more efficiently and securely.

Delinea is an identity security platform governing what AI agents, humans and machines can do, and for how long. Just-in-time authorization extends privileged access management from access to action, cutting standing privilege across on-premise, multi-cloud and ephemeral infrastructure. Its platform scores identity risk and keeps access decisions auditable. Over 9,000 organizations, including two-thirds of the Fortune 100, rely on Delinea. Learn more at delinea.com.