

HOME GUIDE - RIO269

Rua Joaquim Nabuco, 254 | Copacabana, RJ

 **Keys & Internet**

- Keys for the main entrance door will be given at check-in.
- The service door is accessed using a code, which will be provided at check-in.
- To lock the service door from inside the apartment, turn the knob or press the locking button.

Network: Veltri-5G
Password: JN254801

 **Water, Gas & Electricity**

- In the event of a power failure or suspension of water supply, notify the commercial agent responsible for your reservation immediately.
- Depending on the layout of the bathroom, wait a few seconds for the water in the showers to warm up properly.

 **Garbage Disposal**

- Housekeeping will handle garbage disposal.
- Please dispose of toilet paper in the trash bin, not in the toilet, as the plumbing system differs from that of other countries.
- Trash bins are located outside the service door. There are two bins available: one for organic waste and one for recycling.

 **Cleaning Service**

- A dedicated house staff is available on the property to assist you during your stay, including a caretaker, housekeeper, gardener, and pool caretaker.
- The house staff is not responsible for personal errands or tasks.

 **Kitchen Appliances**

- The refrigerator and dishwasher are fully integrated and concealed within the kitchen cabinetry.
- The electric oven also features a microwave function.
- When the dishwasher is operating, a red light is projected onto the floor; once the cycle is complete, the indicator light turns blue.

 **Laundry**

- A washer-dryer is available in the service area and is fully integrated into the cabinetry.
- To operate the machine, simply turn the control knob to select the desired program.

 **Air Conditioning / Heating**

- Each room has an air conditioning control device.
- The living room air conditioning control is located on the wall; use the "Mode" button to turn it on.
- All temperatures are in degrees celsius.
- Please turn off the air conditioners when you are not in the apartment.
- Doors and windows should be completely closed when the AC units are on.

 **Sound System**

- To use the sound system, your device must be connected to the apartment's Wi-Fi network.
- The Bluetooth speaker appears as "mu-su QB1919" when pairing.

 **Rules**

Loud music is not allowed after 10 pm (city law).

 **Parking**

- One parking space is available on a rotating (shared) basis.
- Vehicle keys must be left in the car.
- Please provide the license plate number, car model, and period of use to the agent responsible for your reservation.
- The gate remote control will be provided at check-in.

 **Delivery**

You can request on-demand delivery of food, groceries or drugstore meds through apps such as iFood, Uber Eats and Rappi, among others.