



8 in 1 USB C Hub

Product Model:UCN3610



USER MANUAL

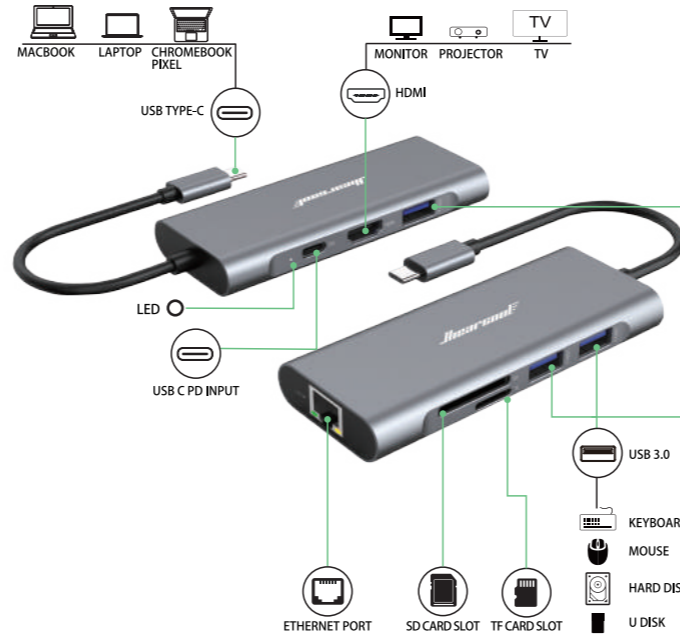
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1. Features

- Plug&Play
- HDMI: Up to 3840*2160@60Hz
- USB C PD: Power Input Up to 100W
- Gigabit Ethernet: Up to 10/100/1000Mbps
- USB 3.0 x 3: Up to 5Gbps
- SD/TF: Up to 2TB capacity
- Preventing overload, over-voltage, over-current, short circuit, overcharge, voltage regulation and temperature protection under 45 °C.

2. Port Introduction



3. Port Introduction

- The current output of the new MacBook is around 1.5A. When the load exceeds 1.5A, the computer will start the Self-Protection function. Then prompt pop up (current overload), disable the prompt and restart your laptop. Connect the PD before plugin any other port.
- If your MacBook is the first time to use the Ethernet port:
Macbook needs to be set up as follows:
System Preferences-> Network-> Click "+" to create a new service-> Select USB 10/100/1000 LAN -> Create -> Application (Click on the application to show USB 10/100/1000 LAN Green, connected successfully). The macbook is accessed via wired internet at this time.

- Please do not disconnect the PD when transferring data.

4. FAQ

Q1: Why is there no video output?

- A1: a. Please make sure that the laptop is equipped with Thunderbolt 3/USB-C 3.1 Gen 2/USB-C 3.1 Gen 1 port (Supports PD), which supports usb c display transfer.
- b. If it is Thunderbolt 3 laptop, please try to update system BIOS, Thunderbolt 3 driver, Thunderbolt 3 NVM firmware, and graphics (GPU) driver from the system manufacturer.
- c. Ensure sufficient power supply to connect external monitors.
- d. Check the HDMI cable or monitor if can work properly.

Q2: Why can't I use the mouse/keyboard/hard drive via the product?

- A2: Please plug in the Laptop's power adapter to the USB-C pd port or connect the AC power adapter to the laptop before using. If the issue insists, please feel free to contact us.

Q3: Why does the USB C PD port doesn't work?

- A3: The USB C PD supports power INPUT up to 100W. Please plug in the Laptop's power adapter to the USB-C pd port and make sure the laptop supports PD function.

5. Any Concern?

Product Support:

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