



Frequently Asked Questions

Do I really need a rug pad?

The answer is a resounding YES! In addition to protecting both the area rugs themselves and the underlying flooring from wear and tear, rug pads can help muffle sound and reduce noise (yay if you have kiddos or pets in your house). A rug pad also adds an extra layer of cushion, so it makes your area rugs feel softer and more comfortable for bare feet.

How thick should an area rug pad be?

Your cushioning should be no thicker than $\frac{3}{8}$ inch for heavy traffic areas, while $\frac{1}{2}$ inch pads work for less-visited areas like bedrooms or areas with larger rugs.

Why does my rug pad size vary:

Due to slight manufacturing variances, the actual lengths and widths may vary from the published dimensions. We do our best to provide you with an exact measurement, but please be advised that some variation can exist.

Is the smell of my rug pad harmful?

Nope! That being said our non-skid backing does have a distinct smell from the rubber backing. However, we test this product routinely to make sure it is safe for our customers' home use. Our Rug Pad is also sold through our commercial group to schools and office buildings that require Green Label Plus certification from the CRI Carpet and Rug Institute. We complete annual VOC testing to maintain this certification.

How do I clean my rug pad?

Rug pads are generally easy to clean and can be wiped or spot-cleaned. For dry messes, simply sweep or vacuum on a low-suction setting to get rid of dirt and debris. For wet messes, spot-clean the area with mild detergent and water, then allow the rug pad to dry laying flat. Do not machine wash.