



IDPRT

SP410

1. Printer Connection
2. Driver Installation
3. Load the Labels
4. Settings
5. Appearance & FAQ

Visit <http://www.idprt.com/downloads.html>




1. Printer Connection

⚠ Make sure that the printer is OFF before you do everything!

- 1 Use power cord to connect the printer and power supply.



- 2 Connect the printer and your PC with the USB cable.



- 3 Turn on the printer after successful connection.

2. Driver Installation

⚠ Make sure your printer is ON, and the USB cable is connected to your computer.

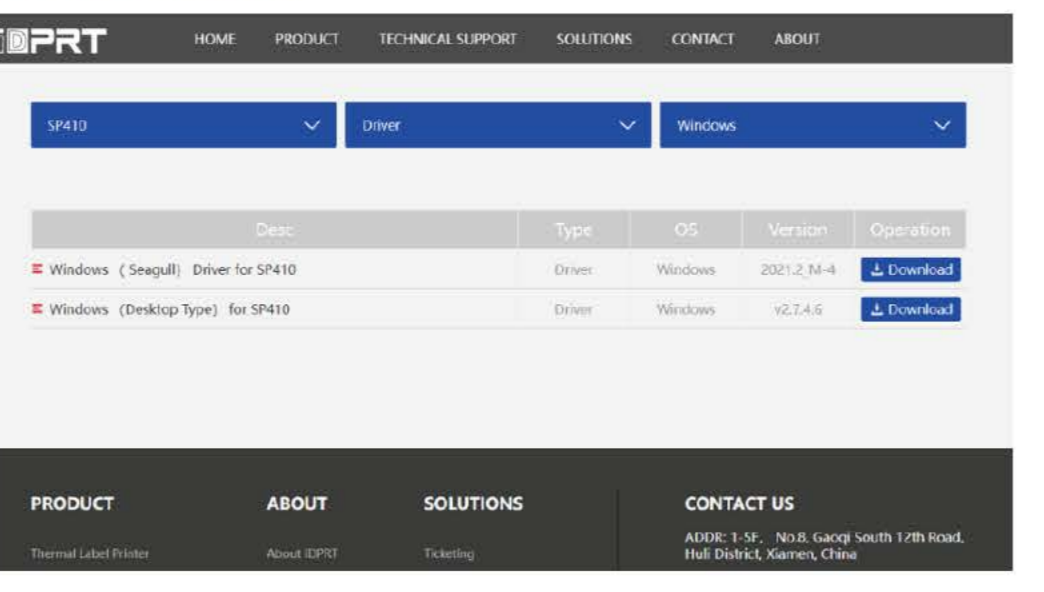
Warning:
Under different operating systems, the process of installation has slight differences. Please operate it according to the tips.

Step 1: Visit <http://www.idprt.com/downloads.html>
(ALL PRODUCTS---SP410 → ALL TYPE---Driver → ALL SYSTEM)

Step 2: Find the driver that matches your device and system.
(Windows (Single) ---Driver for SP410)

Step 3: Download the driver and follow the prompts to install it.

For Windows:



License Agreement

Please read the following License Agreement before continuing.

CAREFULLY READ THE FOLLOWING LEGAL AGREEMENT. THE SOFTWARE PROVIDED WITH THIS AGREEMENT (THE "SOFTWARE") IS LICENSED AND ITS USE IS SUBJECT TO THE TERMS AND CONDITIONS BELOW. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, PROMPTLY DESTROY THE SOFTWARE AND DOCUMENTATION.

1. LICENSE GRANT

I accept the agreement.
 I do not accept the agreement.

Setup - IDPRT TSPL Label Printer Windows Driver v2.7.4...

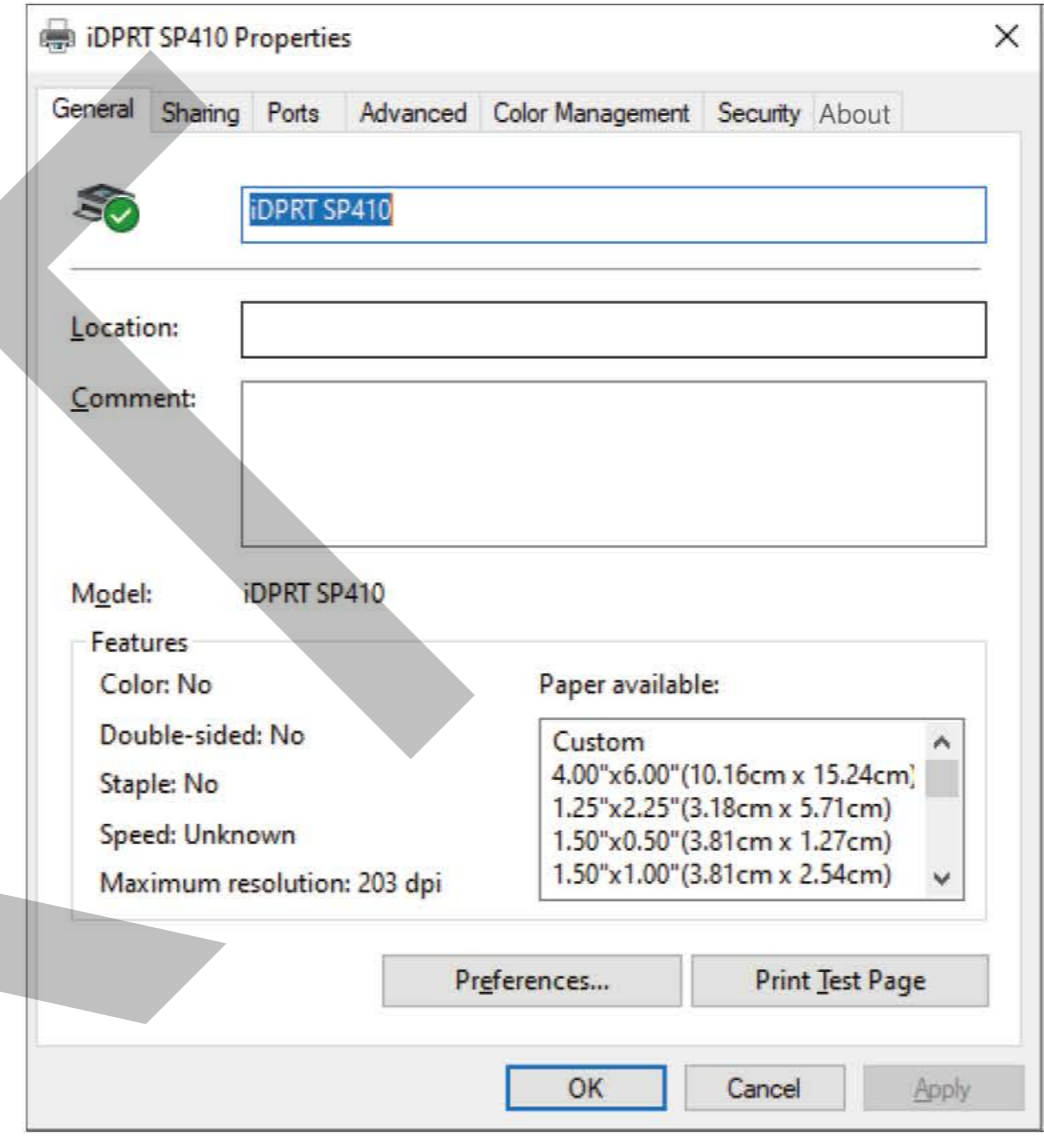
Select operation of install
Please select the operation as you need.

Install printer driver
Please connect your printer to the PC and turn it on.

Uninstall printer driver
Uninstall the printer driver and components which printer selected.

4. Settings

For Windows:

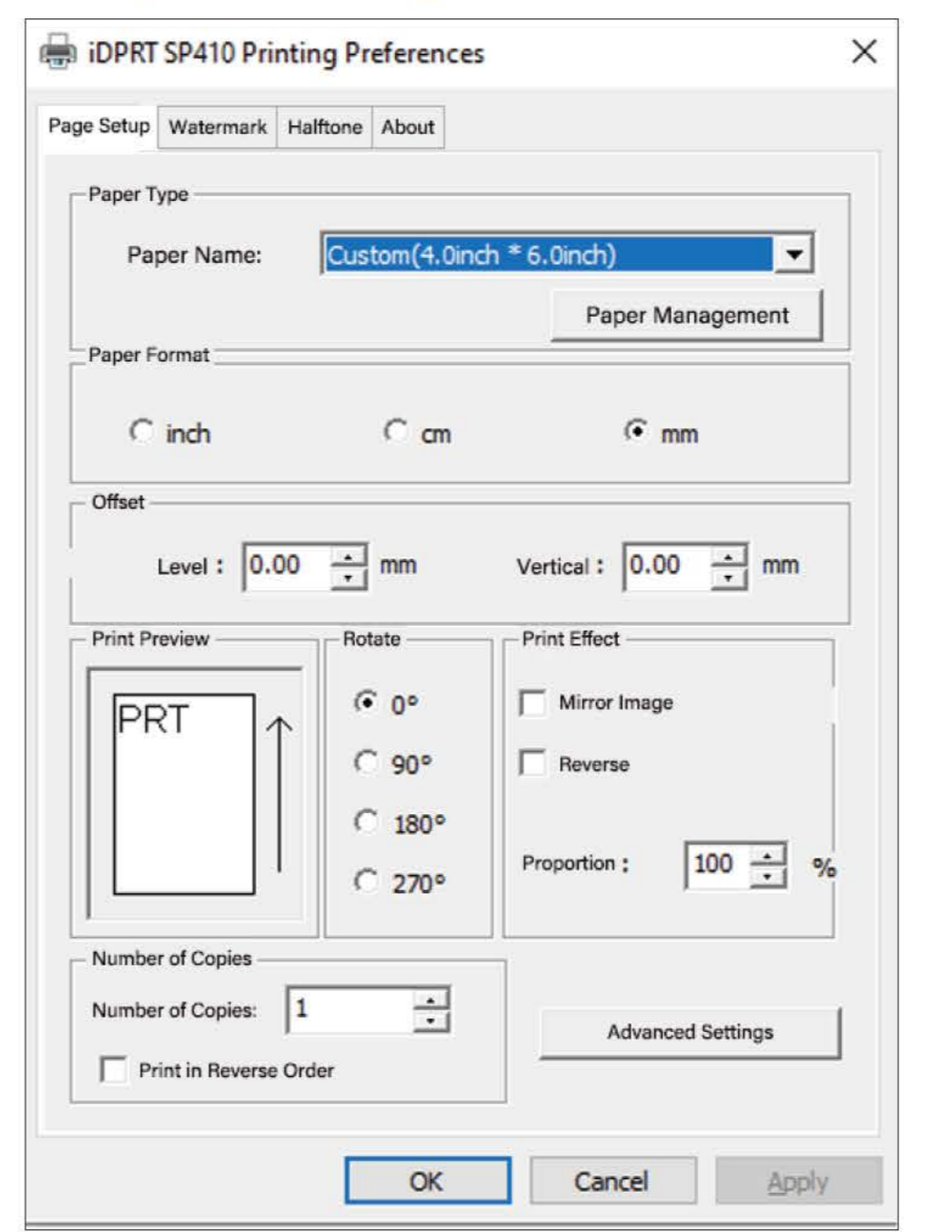


Model: IDPRT SP410

Features:
Color: No
Double-sided: No
Staple: No
Speed: Unknown
Maximum resolution: 203 dpi

Paper available:
Custom 4.00"x6.00" (10.16cm x 15.24cm)
1.25"x2.25" (3.18cm x 5.71cm)
1.50"x3.50" (3.81cm x 8.89cm)
1.50"x1.00" (3.81cm x 2.54cm)

Setup the SP410 Printing Preferences:



Paper Type: Custom (4.0inch x 6.0inch)

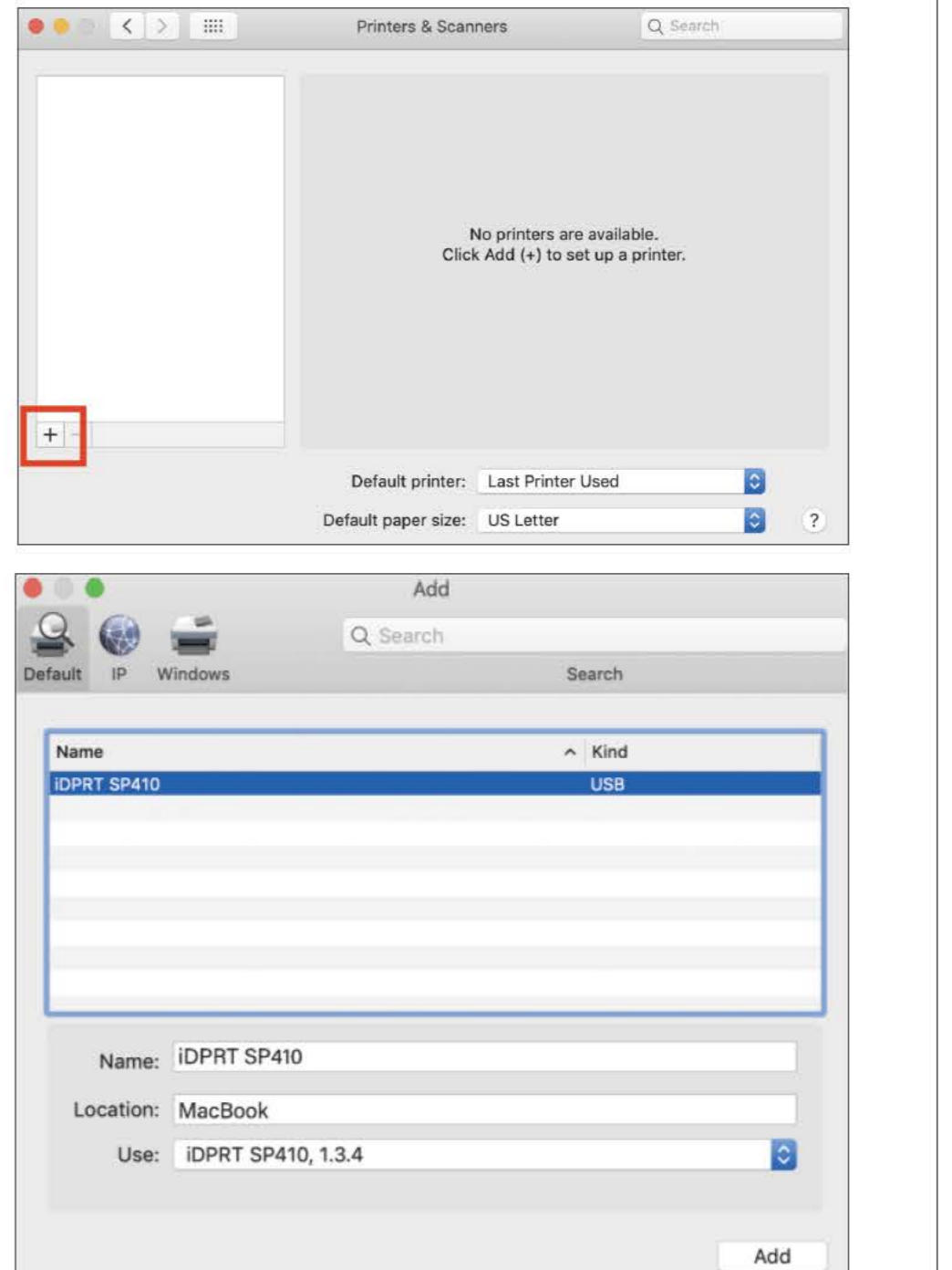
Paper Format: Paper Management

Offset: Level: 0.00 mm, Vertical: 0.00 mm

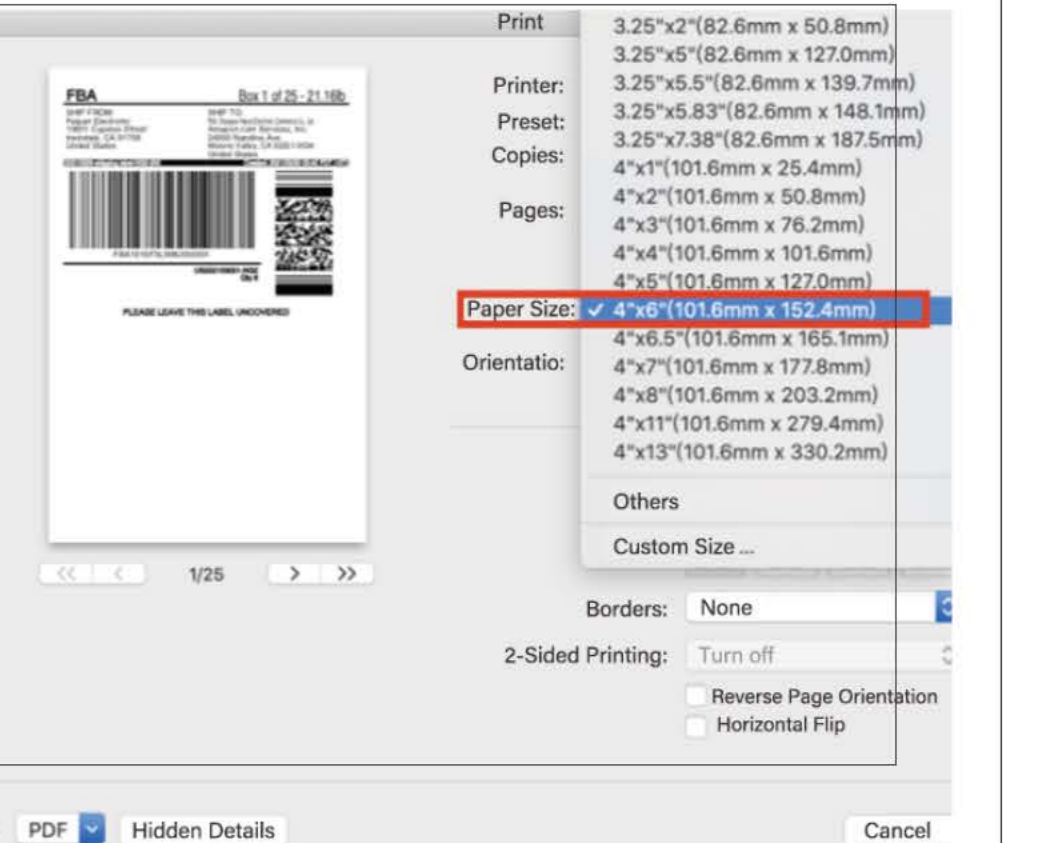
Print Preview: Rotate (0°, 90°, 180°, 270°), Print Effect (Reverse, Proportion: 100%)

Number of Copies: 1

For Mac:



Printers & Scanners window showing IDPRT SP410 printer added.




Print dialog box showing paper size selection: 4.0"x6.0" (10.16cm x 15.24cm).

Completing the IDPRT TSPL Label Printer Windows Driver Setup Wizard

Setup has finished installing IDPRT TSPL Label Printer Windows Driver on your computer.
Click Finish to exit Setup.

For Mac:



Install IDPRT-PRINTER

This package will run a program to determine if the software can be installed. To keep your computer secure, you should only run programs or install software from a trusted source. If you're not sure about this software's source, click Cancel to stop the program and the installation.

Custom Install on "Macintosh HD"

Package Name	Action	Size
Install Driver	Install	118 KB

Space Required: 118 KB Remaining: 97.36 GB

Standard Install on "Macintosh HD"

This will take 118 KB of space on your computer. Click Install to perform a standard installation of this software on the disk "Macintosh HD".

The installation was completed successfully.
The software was installed.

3. Load the Labels

- 1 Turn on the power of the printer.
- 2 Pull the release latch to open the cover.
- 3 Insert the paper into the entry slot and adjust the paper using the paper guide.
- 4 Close the cover. Press the button until the light turns blue, and then the printer will automatically draw the paper, doing the label detection.

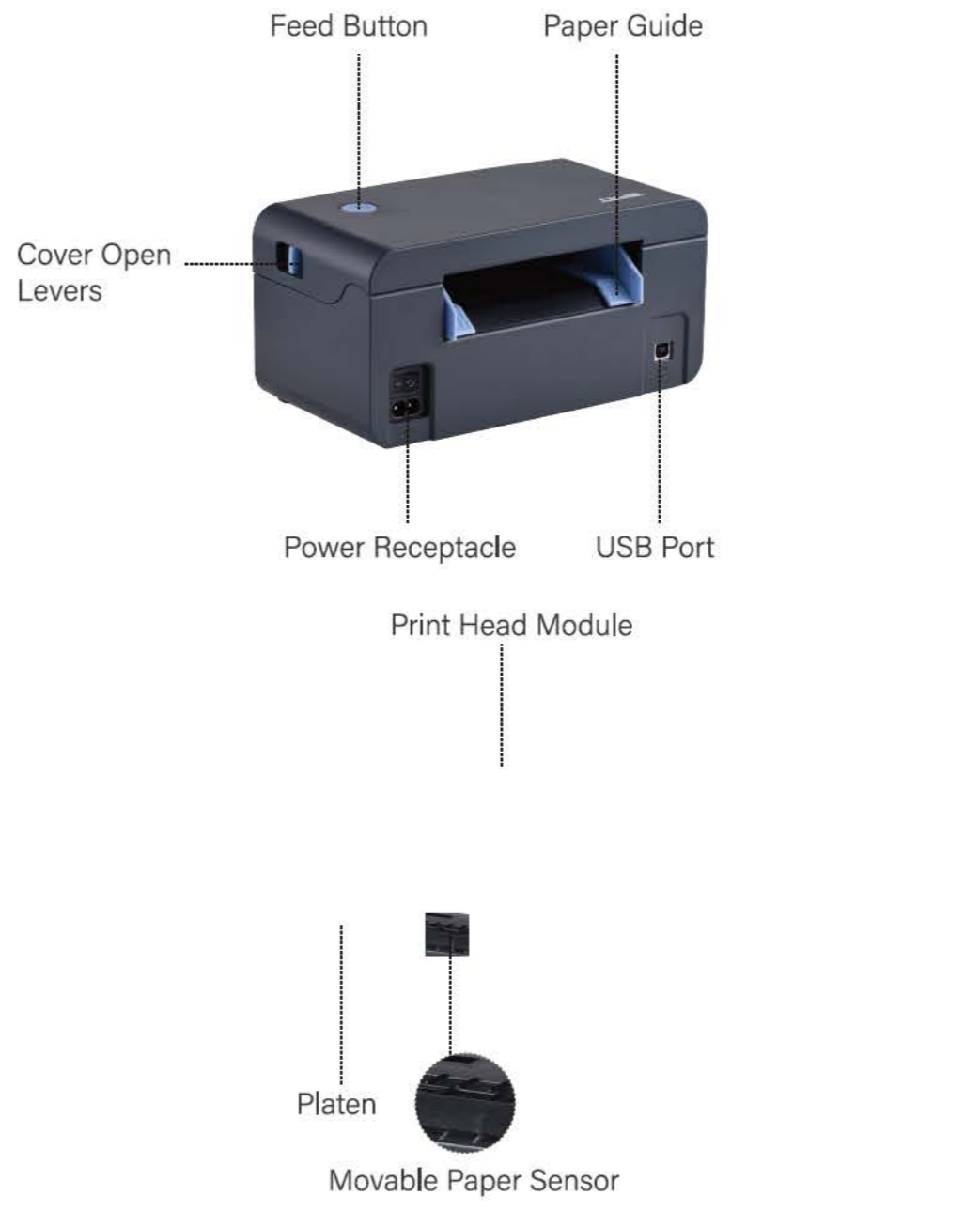


LED Display

Tips: When finishing the driver installation and the LED flashes blue, you can begin your printing journey with the SP410 Label Printer!

Color	Status	Descriptions	Solutions
Blue	Always On	The printer is ready.	/
Green	Flash Slowly	The print head is over-heated.	Wait for a moment. Printer will automatically resume once the print head cools down.
Purple	Always On	The cover is not locked tightly.	Check the cover, ensure the printer cover is locked into position. Load the paper.
Red	Flash Slowly	The label feeding function is abnormal.	Ensure the paper is properly installed on the printer.
Orange	Flash Slowly	The printer is not ready yet.	Adjust the position of the label and make sure it is installed properly.
Yellow	Flash Slowly	The paper position is abnormal.	Adjust the position of the label and make sure it is installed properly.
Green	Flash Slowly	The printer is working.	/
Green	Flash Slowly	The printer is working.	Contact the service for the troubleshooting to solve your problem. Please refer to the right page of the manual for the printer.

5. Appearance & FAQ



Feed Button, Paper Guide, Cover Open Levers, Power Receptacle, USB Port, Print Head Module, Platen, Movable Paper Sensor.

Q1: What can I do when printing blank labels?
A1: There are two possible reasons. First, the most common reason is that your labels are loaded upside down. Please make sure that your labels are properly loaded with the print side up. Second, you may check if the paper type is correct. Here is a quick way: Power on the printer, load paper, press and hold feed button until green indicator light flashes once to release. It will print a self-check page. If the printed label is blank, we may confirm it is not a thermal label. Please replace it with a thermal label and try again, and your problem shall be solved.


Q2: Why is my printing offset?
A2: You may check whether the blue paper guides have fixed the label. Pull the paper and pass it through the paper guides, and adjust the guides according to the paper width.

Q3: Why does the printer spit out few blank labels after printing successfully?
A3: If you're using shipping labels for printing, please check media type on driver settings, make sure it is "Labels with Gaps". Go to Control Panel -> Devices and Printers -> Right click on "SP410 Printer" -> Printer preferences -> Advanced setting -> Media type -> select Labels with Gaps -> OK.

Q4: What can I do when my printing is unclear and hard to read?
A4: Please confirm the settings on driver and set "Half-tone" or "Color Options" to "None".
② If you are printing a PDF file, it is recommended to use Adobe Acrobat software to open the PDF file to print.
③ You can set "Darkness" and "Speed". To print more clearly, it is suggested to increase the density or darkness, or slow down the printing speed.
Note: Too high density may result in unwanted black lines or labels with high temperature, this may cause the label to be stuck to the middle of the print head.

Q5: Why does my printer keep printing sideways?
A5: The most likely reason is that your label is not properly formatted for 4 x 6 label printing. SP410 prints exactly what you see on your printing file in the same orientation. So if it has a lot of white space around the label, the printing will be side-ways. Check if your shipping platform can provide 4 x 6 labels in the correct orientation. We have How-Tos for the most popular platforms, here is the link:
http://www.idprt.com/prt_v2/other/question.html

Get 24/7 Assistance at



Use camera or QR scanner to scan
Or Visit: <https://idprt.laifservice.com>
18524083499
IDPRT@laifservice.com