

Privacy Policy

THAI StemLife (THAI StemLife Co., Ltd.) values your privacy, therefore, our policy is to respect your privacy and keep confidentiality of your personal data in which we may collect while you use our services or visit our website. THAI StemLife has measures to keep the information confidential, and use only as necessary to provide you, our services. To help you understand how we collect, use, and disclose your personal information, we therefore state our privacy policy as per below. Should you need to peruse our policy documents please send an email for consideration to info@thaistemlife.co.th

A. Privacy Policy

1. THAI StemLife, as the Data Controller, shall not collect, use, or disclose your personal data, unless you as the Data Subject has given consent prior to or at the time of such collection.
2. In the event that the data subject is a minor; requesting consent for collection, use, and disclosure from the data subject, the withdrawal of consent, the exercise of rights of the data subject, the complaint of the data subject, and any other act under the Personal Data Protection Act B.E. 2562 (2019), THAI StemLife shall obtain the consent from a holder of parental responsibility over the minor.
3. The data subject may withdraw his or her consent at any time.
4. THAI StemLife shall collect, use, or disclose personal data according to the purpose notified to the data subject prior to or at the time of collection. The collection, use, or disclosure of personal data shall not be conducted in a manner that is different from the purpose previously notified to the data subject, unless;
 - 4.1 The data subject has been informed of such new purpose, and the consent is obtained prior to the time of collection, use, or disclose;
 - 4.2 It may be done by the provisions of Personal Data Protection Act B.E. 2562 (2019) or in other laws.
5. THAI StemLife shall appoint "Data Protection Officer (DPO)" as a consultant to advice and monitor the operation regarding the collection, use, and disclosure of personal data, as well as to coordinate with the Personal Data Protection Committee.

B. Personal Data Collection Policy

1. The collection of Personal Data shall be limited to the extent necessary in relation to the lawful purpose of the Data Controller.
2. In collecting personal data, THAI StemLife shall inform the data subject, prior to or at the time of collection, of the following details;
 - 2.1 The purpose of collection for use or disclosure of personal data including the purpose which is permitted for personal data collection under Section 24 of Personal Data Protection Act without the data subject's consent.
 - 2.2 THAI StemLife shall notify the possible effect in the case that the data subject rejects to provide his or her personal data in order to comply with a law, or contract, or entering into the contract.
 - 2.3 The period for which personal data will be retained. If it is not possible to specify the retention period, the expected data retention period according to the data retention standard shall be specified.
 - 2.4 The categories of Persons or entities to whom the collected personal data may be disclosed to.
 - 2.5 The contact information such as address, and contact channel details of THAI StemLife, where applicable, of THAI StemLife's representative or the DPO.
 - 2.6 The rights of the data subject (Details in Clause 4. Data Subject's Right Protection Policy).
3. THAI StemLife shall not collect personal data without the consent of the data subject, unless;
 - 3.1 It is for the achievement of the purpose relating to the preparation of the historical documents or public interest, or for the purpose relating to research or statistics.
 - 3.2 It is for preventing or suppressing a danger to a person's life, body, or health.
 - 3.3 It is necessary for the performance of a contract to which the data subject is a party, or in order to take steps at the request of the data subject prior to entering into a contract.
 - 3.4 It is necessary for the performance of a task carried out in the public interest by THAI StemLife, or it is necessary for the exercising of official authority vested in THAI StemLife.
 - 3.5 It is necessary for legitimate interests of THAI StemLife or any other persons or juristic persons other than the company.

- 3.6 It is necessary for compliance with the company policy.
4. THAI StemLife shall not collect personal data from any other sources, apart from the data subject directly.
 5. THAI StemLife shall not collect personal data such as political opinion, religious or philosophical beliefs, sexual behavior, disability, trade union information, or any other information which may affect the data subject in the same manner as specified by the Personal Data Protection Committee.

C. Policy of Use or Disclosure of Personal Data

1. THAI StemLife shall not use or disclose personal data without consent from the data subject unless it is the data which falls within the exceptions to request consent under Section 24 or Section 26 of the Personal Data Protection Act.
2. In the event that THAI StemLife sends or transfers personal data to a foreign country; the destination country or international organization that receives such personal data shall have adequate data protection standard, and shall be carried out in accordance with the rules for the protection of personal data as prescribed by the Personal Data Protection Committee.
3. Disclosure of personal data to third parties may be done as necessary to comply with the purposes specified in this policy. THAI StemLife may disclose personal data to the following persons;
 - 3.1 Agents of the affiliate entities or related domestic or international companies.
 - 3.2 Agents, contractors, or outsource service providers who provide services to THAI StemLife and data subject such as cargo shipper, storage and warehouse service provider, logistic service provider, document preparation and shipment service provider including catalogue or birthday card, consultants, doctors or medical specialists of hospital or clinic who will treat the data subject, telecommunication service provider, information technology service provider, marketing and promotion service provider. Therefore, THAI StemLife shall have appropriate measures to ensure that personal data is protected and safely secured from the third parties who THAI StemLife will disclose personal data to, by having confidentiality agreement which the condition stated

that the third parties have rights to use only the data specified in the agreement, or Non-Disclosure Agreement to secure the confidentiality of the collected data, etc.

D. Policy of Right Protection and Exercise of Data Subject's Right

1. The data subject may withdraw his or her consent at any time. The withdrawal of consent shall be as easy as giving consent. THAI StemLife shall protect the rights of data subject by providing data protection, considering the rights of data subject, and informing the data subject of such the consequences of consent withdrawal.
2. The data subject has rights to access and request for a copy of their personal data, or request to disclose the acquisition of the personal data they have not consented. THAI StemLife shall perform as requested, nevertheless, the request may be rejected where it is permitted by law or pursuant to a court order, and such access and obtaining a copy of the Personal Data would adversely affect the rights and freedoms of others.
3. The data subject has rights to receive the personal data concerning him or her from THAI StemLife. In the event that THAI StemLife has processed such personal data to be in the format which is readable or commonly used by ways of automatic tools or devices, the data subject also has the following rights;
 - 3.1 The right to request access and obtain copy of the personal data related to him or her, which is under the responsibility of THAI StemLife.
 - 3.2 The right to request THAI StemLife to send or transfer the personal data to other Data Controllers.
 - 3.3 The right to object the collection, use, or disclosure of the Personal Data concerning him or her, at any time.
 - 3.4 The right to request THAI StemLife to erase or destroy the personal data or anonymize the personal data to become the anonymous data which cannot identify the data subject.
 - 3.5 The right to request THAI StemLife to restrict the use of the personal data.
 - 3.6 The right to request THAI StemLife to ensure that the personal data remains accurate, complete, and up-to-date.

- 3.7 The right to complain to THAI StemLife or Personal Data Protection Committee when THAI StemLife violates any right and causes any damage to the data subject.
 - 3.8 The right to request the disclosure of the acquisition of the personal data obtained without his or her consent.
 - 3.9 In the event that the data subject needs to make a request, the request shall be made in writing, therefore, THAI StemLife shall do our best to perform within an appropriate period of time and not over the specified time by laws.
4. Personal Data in clause D.3 (3.1 to 3.9) shall be the data which the data subject consent to collect use or disclose under Personal Data Protection Act or it is permitted with the exceptions to request consent under section 24.
 5. The exercise of rights of the data subject in clause D.3 (3.1 to 3.9) shall not apply to the sending or transferring of personal data by THAI StemLife which is the performance of a task carried out in the public interest, or for compliance with law, or such exercise of rights shall not violate the rights and freedoms of others. In the event that THAI StemLife rejects the request by such reasons, THAI StemLife shall make a record of such rejection of the request together with reasons in the record as prescribed in section 39.
 6. The data subject has the right to object the collection, use, or disclosure of the personal data concerning him or her, at any time.
 7. The data subject shall have the right to request THAI StemLife to erase or destroy the personal data or anonymize the personal data to become the anonymous data which cannot identify the data subject.

E. Policy of Security Protection of Personal Data, Data Destruction Specified by the Laws, and Procedures for Data Collected Prior to the Act.

1. Security Protection Measures of Personal Data
 - 1.1 THAI StemLife collects personal data in the information system and store the original document in a safe place with appropriate security measures for preventing the loss, unauthorized or unlawful access, use, alteration, correction or disclosure of personal data. Such measures shall be reviewed when it is necessary, or when the technology has

changed in order to efficiently maintain the appropriate security and safety.

- 1.2 THAI StemLife has set up account for document withdrawal by requesting permission from the superior (Chief/Manager) before using the information or document. Each department shall have operation manual concerning document request and document retention clearly provided to the employee step by step.
 - 1.3 Responsible staff audits the information system regularly, perform data backup, maintain backup media in an appropriate place where is not accessible for and protected from data breach, and test for data restoration efficacy. Thus, THAI StemLife has established backup and recovery measures in the Information Technology Security, IT Security Procedure according to its ISO 27001 accreditation.
1. THAI StemLife erases all data whenever replacing or handling laptops or portable communication devices, sets up passwords for computer access, and/or backs up data in the system whenever a new staff joins or resigns. Moreover, antivirus and access restricting programs are installed on each laptop to prevent data theft, and the information security risks are audited and assessed in every quarter as per our ISO 27001.
 2. In the event of data breach, Data Protection Officer (DPO) appointed by THAI StemLife shall notify the Personal Data Protection Committee within 72 hours after becoming aware of it unless such personal data breach is unlikely to result in a risk to the rights and freedoms of the persons. If the personal data breach is likely to result in a high risk to the rights and freedoms of the persons, the Data Protection Officer shall also notify the personal data breach and the remedial measures to the data subject without delay.
 3. Remedial measures in the case of data breach shall be in accordance with the rules and methods prescribed and announced by the Personal Data Protection Committee.
 4. THAI StemLife performs risk management to control and secure personal data in compliant with the standard. The risks are defined in risk management report proposed to Management Meeting and Board of Directors in every quarter. Personal data

protection risk in the risk management report with primary details are as per below;

- Risk 1 Personal Data Protection Risk Assessment
- Risk 2 Collection, Use, or Disclosure of Personal Data
- Risk 3 Operational Surveillance
- Risk 4 Preventive Actions for Data Leakage and Violation Report
- Risk 5 Data Send or Transfer
- Risk 6 Operations per Data Subject Request

THAI StemLife performs personal data risk assessment, monitors and limits authorized access of users, and controls careful use or disclosure of sensitive personal data such as religion, disability, etc. THAI StemLife also established preventive measures for data leakage, and remedial measures in the event of data breach. Personal data send or transfer has adequate personal data protection standard, both sender and recipient (domestic/international), therefore, the rights of data subject shall be followed in accordance with the law. Details of personal data risks are included in risk management report of every quarter.

2. Personal Data Deletion per Specified Period of Time

- 2.1 THAI StemLife puts in place the examination system for personal data erasure or destruction after the retention period ends. The customers' personal data collected in electronic system, and important document such as Hire Purchase Agreement and other related documents shall be collected per the agreement term and condition. When account is completely closed, THAI StemLife may collect some accounting data for 5 more years. THAI StemLife shall destroy the contract document and some unnecessary information which is not needed to be collected for accounting or management statistic by using paper shredders such as ID card copy and other identity document.
- 2.2 In the event that the customer violates the agreement, leading to litigation or prosecution; THAI StemLife shall retain documents and database in the system for use in litigation

until final judgment, and the debt is fully paid, then later destroy such personal data.

- 2.3 According to Accounting Act B.E. 2543 (2000), THAI StemLife shall collect accounting and tax information for not less than 5 years.
- 2.4 Data Protection Officer (DPO) appointed by THAI StemLife is responsible to ensure that each party destroys the personal data document within the specified period or at an appropriate time.
- 2.5 Personal data deletion or destruction per request, details in D.7.

The data subject may submit a request for personal data access per the Policy of Right Protection and Exercise of Data Subject's Right (Clause D.3.9) by email, phone call, or direct talk (in the event of request submission by direct talk, the officer shall request the data subject to make such request in written document, so that THAI StemLife can perform correctly as requested, and the document can be used as evidence required by law) or in any written format to;

Address: THAI StemLife Co., Ltd., THAI StemLife Headquarters 566/3 Soi Ramkhamhaeng 39, (Thepleela 1), Prachaouthit Rd, Wangthonglang, Bangkok 10310

- **Phone number: (+66) 2 022 7000**
- **Email: info@THAI StemLife.co.th**

Please find the appropriate form for privacy information change [HERE](#):

1. Introduction

THAI StemLife Company Limited, hereinafter referred to as the "**Company**", is committed to and adheres to the importance of personal information protection. Therefore, in order to maintain the standards of the Company's responsibility to its customers, business partners, visitors, employees and other stakeholders, including minors, and persons where consent rests with their guardians or custodians, all of which will here in after be collectively called as "**you**" or the "**data subject**", whether it is to collect, use, transfer, retain, and/or disclose (collectively called as "**data processing**"), as well as protecting the personal data you willingly and directly shared with the Company and/or indirectly by visiting www.thaistemlife.com, www.thaistemlife.co.th and/or using applications on mobile phones, the Company has established a "Private Notice" to inform the data subject about data collection, data processing, disclosure, data management, and application of data to Company's business to be consistent with the law and use it with your consent to provide you with accurate and secure services, including the use of your information in good faith to comply with the Personal Data Protection Act B.E. 2562 (2019).

2. Personal Data

- **Personal Data** refers to data about a physical person enabling identification of that person, directly or indirectly, but specifically shall not include information about deceased persons.
- **Sensitive personal data** refers to personal data as indicated in Section 26 of the Personal Data Protection Act B.E. 2562 (2019), namely, data on race, ethnicity, political opinions, belief in a sect or order, religion or philosophy, sexual orientation, criminal records, health information, disability, trade union information, genetic data, biological data or any other information which affects the data subject in a similar manner as specified in the notification of the Personal Data Protection Committee.

3. Personal data collected by the company

The Company will collect personal data depending on the purposes of data processing and will only collect what deems necessary.

- Identifiable data such as name, photo, gender, date of birth, passport number, ID card number, or other identifiable numbers, etc.
- Contact data such as address, phone number, and email, LINE ID, WhatsApp.
- Data about work and education, in the case of job applicants
- Payment information, such as billing information, credit or debit card information, and bank account details
- Data on the visit for services such as doctor's appointments, birth delivery schedule, and personal information of relatives.
- Data on subscription and participation in marketing activities, such as registering to participate in marketing activities.
- Statistical data such as the number of patients and website visits
- Data from using the company website such as IP Address, Cookie, Online Appointment System
- Data on health, reports on physical health, health care, laboratory test results

- Data related to the use of medication and drug allergies
- Data on feedback and treatment results provided by you
- We do not collect and use your sensitive data, namely, race, religious belief, sexual orientation, and criminal record, unless prescribed by regulations and laws or with your consent.

The Company considers establishing a legal basis for collecting your personal data as appropriate and in the context of providing the service with your prior consent, except in the following cases:

1. To comply with any agreement regarding the collection, use, or disclosure of personal data that is necessary for providing services or compliance with the agreement between you and the Company.
2. To prevent or suppress threats to life, bodily harm, or health.
3. To comply with current and future legislation.
4. For the legitimate interests of the Company, in case of necessity for the legitimate interests of the Company's operations. In this regard, the Company will consider your rights as important as preventing fraud, network security, and protecting your rights, freedoms, and interests.
5. Research or statistical purposes.
6. Performing government work, public service, or work assigned to the company by government bodies.

4. Sources of collected personal data

The Company only collects necessary personal data, which can identify you both directly and indirectly for your own benefit within the appropriate time necessary for service provision.

Personal data are collected when you have consented to us directly, whether giving information in order to receive our service through a website channel, mobile application, or any other channel, for instance, online transaction, newsletter subscription, or electronic mail correspondence; or providing data for job applications, including offline transactions such as registration at the Company's registration counter, or registering through staff who are company representatives; or by a survey or other communication channels between the Company and you.

In addition, we may receive your personal data via any third party, such as your family members, friends, referrals, or representatives, whom you have given consent to, in the event that you have given consent to disclose such information or disclose it as required by law.

In the event that a data subject refuses to provide information necessary to provide the service, the Company may be unable to provide that service to such data subject in whole or in part.

5. Purpose for personal data collection

The Company collects your personal data for several purposes, depending on the type of products, services, or activities you use, as well as the nature of your relationship with the Company. The purposes stated below are a framework for the Company's use of personal data in general only. However, only the purposes related to the products or services you use or relate to will be applicable to your data.

- 1) To provide services and manage the services of the Company, both services under an agreement you have entered into or according to the Company's mission.
- 2) To supervise, operate, monitor, verify, and manage the services to facilitate and conform with your requirements.
- 3) To answer questions and provide assistance to you.
- 4) To develop and improve goods, products, and services of the Company to better respond to your requirements.
- 5) To send a notification, order confirmation, communication, and notification of news on benefits to you as you have given your consent to the Company.
- 6) To survey opinions, analyze, conduct research, and produce statistical data for use in marketing or to develop and improve the Company's operations as you have agreed with the Company.
- 7) To benefit the management and administration or the internal operation of the Company that is necessary under lawful benefit.
- 8) To review, supervise, and secure the Company's building and premises, such as recording images through CCTV cameras.
- 9) To prevent, detect, avoid, and audit fraud, security breach or prohibited or illegal acts that may cause damage to the Company and data subject.
- 10) To identify and verify personal information when you apply for the Company's services or contact for the service or exercise legal rights.
- 11) To verify identity, prevent spam or unauthorized or illegal actions.
- 12) To perform the duties that the Company must perform for controlling authorities; auditing bodies; taxation authorities.
- 13) To take necessary actions for the lawful interests of the Company or other individuals or juristic person related to the provision of services.
- 14) To prevent or stop any harm to life, body, or health of a person.
- 15) To comply with applicable laws, notices, ordinances, or proceedings relating to lawsuits, proceedings relating to information under summon including the exercise of rights relating to your data.
- 16) Other purposes with your expressed consent.

6. Personal data forward and disclosure

The Company may disclose or transfer your personal data to third parties who may be located within or outside Thailand, in territories with adequate personal data protection standards and in accordance with the personal data protection guidelines required by law. In addition, the Company will take necessary and appropriate measures in accordance with the regulations and laws for the purposes stated above for the following instances:

- Company in the same network, business partner, affiliated partner.
- Representatives, service providers, or partners who provide services to the Company or take any action as a representative of the Company, such as an information technology service provider.
- Business partners such as hotels, car rental companies, insurance companies, partners and other companies related to providing services to you or fulfilling the above purposes.
- Banks and payment service providers such as credit or debit card companies.
- Officers or security and safety agencies.
- Immigration and customs agencies.
- Government agency regulators and other agencies as permitted or required by law.

7. Overseas transfers of personal data

In certain instances, it may be necessary the Company to transfer your data for the purposes of providing services to you, for example, Cloud storage in a platform or server located overseas (such as Singapore or the United States, etc.) to support information technology systems located outside Thailand, depending on the services of the Company that you use or are involved in on an individual basis.

However, at the time of preparing this policy, the Personal Data Protection Committee has not yet announced a list of destination countries with adequate personal data protection standards. In the event that the Company has to transfer your data overseas, the Company will make the transfer with adequate personal data protection measures in accordance with international standards or proceed according to the conditions and/or Agreement so that the data transferred will be according to the law as follows:

- 1) You have been informed and consented in the event that the destination country has insufficient standards for personal data protection in accordance with the announcement of the list of countries announced by the Personal Protection Board.
- 2) It is necessary to comply with the agreement that you have entered into with the Company or to fulfill your request prior to entering into that Agreement.
- 3) It is an act according to the Agreement between the company with other persons or juristic persons for your benefit.
- 4) To prevent or suppress a danger to your life, bodily harm, or health or another person's life, bodily harm or health when you are unable to give consent at that time.

8. Personal data retention period

The Company will retain your personal data only for as long as it is necessary according to the collection purpose, which may be between 1–20 years or more as per service agreement or as necessary. After the expiration of the retention period and your personal data is no longer necessary for such purposes, the Company will either delete and destroy your personal information or make your personal information non-identifiable in accordance with the format and standards for deleting and destroying personal data that the committee or law will announce or in accordance with international standards. However, in the event of a dispute, exercising the right, or lawsuit related to your personal data, the Company reserves the right to keep that information until the dispute has a final order or judgment.

9. Privacy policy amendment

The Company may consider improving, amending, or changing this policy as it deems appropriate and will notify you through its websites www.thaistemlife.com, www.thaistemlife.co.th with the effective date of each revised version. However, the Company would like to recommend that you ensure that you are informed of new policies regularly through applications or channels specific to the company's activities, especially before you disclose personal data to the Company. Access to the Company's products or services after the enforcement of the new policy will be deemed that you acknowledge the terms of the new policy. Please do not access if you do not agree with the details in this policy and do contact us at e-mail at info@thaistemlife.co.th for further clarification.

10. Your rights under the Personal Data Protection Act B.E. 2562 (2019)

The Personal Data Protection Act B.E. 2562 (2019) prescribes the rights of personal data subjects in several ways. These rights will be effective when the law on these rights comes into force. Details of the rights are as follows:

The right to be informed is a right that the personal data subject possesses without the need to request for it. As stipulated in Section 23, you have the right to obtain your personal data from the Company in a form that is readable or generally usable by means of automated tools or devices and is capable of using or disclosing personal data by automated means.

You may contact the Company/ personal data protection officer to submit a request to exercise your rights as follows.

1. **The right to withdraw consent:** You have the right to withdraw your consent for your personal data processing that you have given to us at any time during the time your personal data is with the Company.
2. **The right of access:** You have the right to access your personal data and request the Company to make copies of such personal data for you as well as request the Company to disclose the acquisition of personal data that you do not give consent to the Company.
3. **The right to amendment:** You have the right to request the Company to amend inaccurate information or add incomplete information.
4. **The right to erasure/deletion:** You have the right to request the Company to delete your data for any reason.
5. **The right to restriction of processing:** You have the right to restrict the use of your personal data for any reason.

6. **The right to data portability:** You have the right to transfer your personal data that you provide to the Company to another data controller or to yourself for any reason.
7. **The right to object:** You have the right to object to the processing of your personal data for any reason.
8. **The right to lodge a complaint:** You have the right to lodge a complaint with the relevant legal authority if you believe that the retention, collection, use, or disclosure of your personal data is considered an act that is in violation of or does not comply with relevant laws.

In any case, consent withdrawal of a personal data subject will not affect the collection, use, transfer, retention, or disclosure of personal data that the personal data subject has given prior consent to, and the data deletion may prevent or restrict the user from receiving services provided by the Company.

11. Contact channel

You can request access to or update and amend your personal data, as well as other rights mentioned above or rights under applicable personal data protection laws. Please make your request in written form along with attaching a copy of proof of identity, copy of ID card, copy of passport, and contact information, inquiries, details of the error that occurred, phone number, email, and contact address, or if you have any questions, suggestions, or complaints about this policy.

You can download the "Personal Data Request Form" via www.thaistemlife.com or www.thaistemlife.co.th. Please fill out the request and email it to the privacy protection officer at the email address: office@thaistemlife.co.th

Alternatively, you can contact the Personal Data Protection Officer at Call Center 081-340-7676 or at the following address: THAI StemLife Company Limited, No. 566/3, THAI StemLife Building, Soi Ramkhamhaeng 39 (Thepleela1), Wangthonglang Sub-district, Wangthonglang District, Bangkok, 10310, Phone number: 02-022-7000 ext. 0.

The Company will consider and notify the result of your request within 30 days from the date of receipt of the said request.

This privacy policy is effective on the 30th of May 2022.

This shall be effective on the 30th of May 2022 onwards.

Announced on the 17th of May 2022.

This Policy Notice is announced for your Acknowledgement.

(Dr. Kostas I. Papadopoulos)

Chief Operations Officer

Thai StemLife Company Limited

THAI StemLife Company Limited, hereinafter referred to as the “Company”, has installed and used CCTV to monitor and record images of people in and surrounding the Company’s buildings and premises for the safety of lives, and properties.

This policy describes the guidelines on the collection, use, or disclosure of personal data collected from CCTV, including various rights of personal data subjects in accordance with the Personal Data Protection Act B.E. 2562 (2019) (“Personal Data Protection Act”) as described in this policy.

Scope of Policy

This policy covers the following areas.

1. Methods the Company uses to collect personal data
2. Purpose of collecting, using, transferring, retaining, and/or disclosing personal data
3. Personal data disclosure
4. Personal data collection and retention period
5. Rights of personal data subject
6. Security measures for personal data of personal data subject
7. CCTV privacy policy amendment
8. Personal data security
9. Notification of violation of personal data

Data Collection Method

When you are inside or in the surrounding areas of the Company’s buildings and premises, your data will be recorded through the Company’s security systems such as CCTV systems, in the form of documents and electronic registration.

Collected personal data.

Still photos or video clips that have been recorded.

Purposes of collecting, using, or disclosing personal data

The Company collects personal data through the Company’s officer or related persons or the person who performs this task in place or on behalf of the Company. The said personal data shall be those necessary in controlling and providing security for the Company’s building and premises based on its legitimate interests and legal obligations.

1. To control access to buildings and premises as well as to observe, prevent, obstruct, and inspect unauthorized access to buildings and premises in order to provide security to the Company’s employees, customers, buildings and premises.
2. To control access to the Company’s sources of information technology and databases.

3. To keep data collected from the CCTV system in the Company's database, including to maintain and inspect the CCTV system for the above purposes.
4. To be used as evidence for legal proceedings including necessary actions in legal proceedings or complying with orders of courts or competent authorities.
5. In case it is necessary for the company to collect, use, transfer, retain, disclose or process any of your personal data for other purposes than specified herein, the Company will notify the said amendment on its websites www.thaistemlife.com, www.thaistemlife.co.th or post the announcement at the company for your acknowledgement.

Personal Data Disclosure

By policies and practices, the Company shall not disclose your personal information collected through the said CCTV system to third parties. However, the Company may disclose your personal data only when required by law, such as courts, prosecutors, police officers, etc.

Personal data collection and retention period

The Company will collect your personal data for a period of not more than 90 days from the date you enter the Company's buildings or premises or after the expiration of the legal litigation period. After the expiration date, the images recorded by the CCTV will be automatically deleted.

Rights of personal data subject

You have the following right to your personal data under the Personal Data Protection Act.

1. **The right to withdraw consent:** You have the right to withdraw your consent for your personal data processing that you have given to us at any time during the time your personal data is with the Company
2. **The right of access:** You have the right to access your personal data and request the Company to make copies of such personal data for you as well as request the Company to disclose the acquisition of personal data that you do not give consent to the Company.
3. **The right to amendment:** You have the right to request the Company to amend inaccurate information or add incomplete information.
4. **The right to erasure/deletion:** You have the right to request the Company to delete your data for any reason.
5. **The right to restriction of processing:** You have the right to restrict the use of your personal data for any reason.
6. **The right to data portability:** You have the right to transfer your personal data that you provide to the Company to another data controller or to yourself for any reason.
7. **The right to object:** You have the right to object to the processing of your personal data for any reason.

8. **The right to lodge a complaint:** You have the right to lodge a complaint with the relevant legal authority if you believe that the retention, collection, use, or disclosure of your personal data is considered an act that is in violation of or does not comply with relevant laws.

You can exercise your above rights as personal data subject by contacting the Company's personal data protection officer or you can download [a request form regarding personal data](#) via www.thaistemlife.com, www.thaistemlife.co.th and email to the Personal Data Protection Officer at email office@thaistemlife.co.th

The Company will notify you of the result of the operation within 30 days from the date the Company received a request from you according to the form or method specified by the Company. The reason for the refusal will be communicated to you through various channels such as text message (SMS), email, phone call, letter, etc.

Measures to provide the security for your personal data

Photos or still images, or videos recorded by the Company can be accessed by the Company's information technology department. In this regard, the Company and the contracting party, which is the contractor to operate the CCTV system, have restricted access to a high-level officials, protected by a password and records any log-ins and accesses to the CCTV system, and personal data may not be accessed without permission from the Company's director level executives.

The Company will store all information securely and in accordance with strict security standards as per its ISO27001. If you have reason to believe that your personal data has been infringed or have any questions about this policy.

please contact the Company's Personal Data Protection Committee at Call Center 081-3407676 , telephone 02-022-7000 # 0, email office@thaistemlife.co.th, address: THAI StemLife Company Limited, THAI StemLife Building, No. 566/3, Soi Ramkhamhaeng 39 (Thepleela 1), Wangthonglang, Wangthonglang, Bangkok 10310.

The Company will consider and notify you of the result of the consideration of your request within 30 days from the date of receipt of the request.

Amendment of Personal Data Protection Policy for CCTV

The Company reserves the right to change, amend, or update this policy at any time as it deems appropriate by notifying you of such amendment, which you can check at any time. The Company will notify you of such changes, amendments, or improvements on the Company's websites, and you can check this at any time.

Security of personal data

The Company will provide security of your personal data in accordance with the principles of integrity and availability to prevent loss, access, use, change, amendment, or disclosure. The Company has established measures to ensure the security of personal data, namely, administrative safeguards, technical safeguards, and physical safeguards on access control.

Notification of personal data infringement

In the event that there is a violation of your personal data, the Company will notify the Office of the Personal Data Protection Committee within 72 hours as soon as possible. In the event that the violation has a high risk of affecting your rights and freedoms, the Company will notify you of such violation together with providing a remedy guideline without delay through various channels such as website, text message (SMS), e-mail, telephone. letter etc.

Contact details

If you have further questions about this policy, please contact the Personal Data Protection Committee at office@thaistemlife.co.th or Call Center 081-3407676.

This shall be effective on the 30st of May 2022 onwards.

Announced on the 17th of May 2022.

This Policy Notice is announced for your Acknowledgement.

(Dr. Kostas I. Papadopoulos)

Chief Operations Officer

Thai StemLife Company Limited